

ARTICLE III

SCOPE OF SERVICE

3.1 General - Under this Agreement , the Contractor shall furnish all labor, material and equipment necessary to repair ALCOSAN’S Roll-Up and Overhead Style Garage Doors on an “as needed basis”, for a Twenty-Four (24) month period, from March 1, 2021 to February 28, 2023 during which term the quoted Labor Rates and Material Mari-up percentage shall remain fixed.

3.2 Quantity – ALCOSAN makes no guarantee as to the quantity of Garage Door Repairs that will be required during the term of this Contract. The quantity of Garage Door Repairs required is dependent upon normal Garage Door wear & deterioration and accidental Garage Door breakage. On average, the Authority estimates that between 20 to 30 Hours annually are expended for repair of the Authority’s Fifty-Six (56) Roll-Up Garage Doors.

3.3 Quality – All Garage Door Repairs during the term of this Contract to any of ALCOSAN’S Garage Doors shall be performed by properly trained and qualified Garage Door Mechanics and Mechanics Helpers. Part required to make the necessary Garage Door Repairs shall be Original Equipment Manufacturer, (OEM), or owner approved equal.

3.4 Warranty – During the term of this Contract, all garage door repairs shall be warranted for ninety (90) Days, (except where Owner negligence is obvious), during which time period any call-backs for re-occurrence of the same problem shall be corrected by the Contractor at the Contractor’s expense.

3.5 Vendor Qualifications – All Bidders must be recognized manufacturers or established installers of Roll-Up Overhead Garage Doors and be qualified to advice in their application and use. The Contractor, at any time requested, must satisfy the Authority that they have the requisite organization, capital, plant stock, ability and expertise, (minimum Five (5) years) to satisfactorily execute this Contract in accordance with its terms and conditions.

3.6 Response Time – Vendor awarded this Contract for Repair of Roll-Up Garage Doors will be expected to respond to request for services within Twenty-Four (24) hours after receipt of a telephone call from an Authority representative. All of the authority’s garage doors, that may at one time or another require repair, are located at buildings at the Authority’s Waste Water Treatment Plant at 3300 Preble Avenue, Pittsburgh, PA 15233.

3.7 Overtime – Overtime shall be defined as work performed on Saturdays, Sundays and Holidays and after 4:30 PM on Weekdays. All overtime must be authorized by a representative of the Authority prior to commencement of any overhead Garage Door repairs.

3.8 Payment - Payment for services rendered shall be made by the Authority within thirty (30) days of receipt of an invoice from the Contractor. ALCOSAN will not honor invoices, for repair of Garage Doors, which are not documented with a Work Order, Job Ticket or Door Repair Proposal signed by a representative of the Authority. Under this contract, the Authority **will not** pay for travel time to or from the plant site or mileage charges.

3.9 Submittals – Vendors bidding on this contract for Repair of Roll-Up Garage Doors shall submit the following information with their bid:

- A. Completed Suppliers Experience Questionnaire (see attached Exhibit “D”).
- B. Complete information required to place a Service Request with your firm should your firm be the successful bidder for this Contract. (Contact person and telephone number).

3.10 Successful Bidder – The Authority shall award this contract to only one (1) bidder, that being the most responsible bidder with the lowest hourly labor rate and reasonable material mark-up percentage for repair of the Authority’s roll-up garage doors. The authority reserves the right to award a Stand-By Contract.